

INDIVIDUAL CABINET MEMBER AND OFFICER DELEGATED DECISIONS

27TH SEPTEMBER 2023

Following the expiry of the call-in period the following decision taken by an Individual Cabinet Member under delegated authority may be implemented.

ICMD7 RENEWAL OF CUSTOMER SERVICE CONTACT CENTRE SOFTWARE

- (1) That the existing contract with Anywhere 365 for contract centre software used by customer service and council housing customer services be renewed.

**Any queries regarding these decisions, please contact
Liz Bateson, Democratic Services - email ebateson@lancaster.gov.uk**